

Octopus x Telecommunications Promotion – Terms & Conditions

1. This promotion (this “**Promotion**”) is organised by Octopus Cards Limited (and its successors and assigns) (“**OCL**”) and is open to you, as a holder of an Octopus Wallet Plus or Octopus Wallet Pro (Verified) (the “**Eligible Octopus Wallet**”), and is subject to the terms and conditions as stated below (these “**Terms and Conditions**”).
2. By participating in this Promotion, you are deemed to have read and accepted, and agree to be bound by these Terms and Conditions.
3. OCL’s Privacy Policy Statement, Conditions of Issue of Octopus, Schedule of Fees and Guidelines relating to the use of Octopus (the “**Schedule of Fees**”), Terms of Use of Octopus App, Terms & Conditions for Octopus Online Payment Service, and other terms and conditions of use published by OCL at www.octopus.com.hk and/or in the Octopus App, as amended from time to time, shall apply to this Promotion.
4. “**Octopus**”, “**Octopus Wallet**”, “**Linked Octopus**”, “**Mobile Octopus**” and “**Stored Value Limit**” referenced in these Terms and Conditions are defined in the Conditions of Issue of Octopus. “**Octopus App**” referenced in these Terms and Conditions means the mobile application developed and operated by OCL and commonly known or marketed as the “Octopus App”. “**Octopus Wallet Plus**” and “**Octopus Wallet Pro (Verified)**” referenced in these Terms and Conditions have their respective eligibility requirements and service features set forth in the Schedule of Fees.

Promotion Details

5. This Promotion shall start at **10:00 on 11 September 2026** (Hong Kong time) and end at **23:59 on 11 November 2026** (Hong Kong time) (both dates inclusive) (the “**Promotion Period**”).
6. Subject to these Terms and Conditions, if you:
 - 6.1 have not, during the period from 11 June 2026 to 10 September 2026 (both dates inclusive) (the “**Three-Month Period**”), used your Eligible Octopus Wallet, or your Octopus or Mobile Octopus linked to your Eligible Octopus Wallet as a Linked Octopus (the “**Eligible Octopus**”) to complete a Previous Transaction (as defined in Clause 8); and
 - 6.2 have, during the Promotion Period, successfully registered for this Promotion by providing the Octopus Wallet number of your Eligible Octopus Wallet on the website of this Promotion at www.octopus.com.hk/pg/TELECOM26; and
 - 6.3 have, during the Promotion Period and after the registration in accordance with Clause 6.2 above, used your Eligible Octopus Wallet or Eligible Octopus to complete an Eligible Transaction (as defined in Clause 10),

you will be considered an eligible participant in this Promotion (each, an “**Eligible Participant**”) and will be eligible to receive HK\$10 Octopus Wallet credit value to be credited to the Eligible Octopus Wallet (the “**Promotion Offer**”).

7. For the purpose of these Terms and Conditions, a “**Participating Merchant**” means any merchant stated in the column “Participating Merchant” in the table below:

“Merchant Group”	Participating Merchant
Merchant Group 1	1010, csl, Club Sim, Netvigator, Now TV, HKT Home Phone
Merchant Group 2	Telecom digital
Merchant Group 3	3HK, 3SUPREME

8. For the purpose of these Terms and Conditions, a “**Previous Transaction**” refers to (i) any payment transaction at any physical retail outlet in Hong Kong for goods and/or services sold and/or provided by any Participating Merchant; or (ii) any online payment transaction for goods and/or services sold and/or provided by any Participating Merchant.
9. For the purpose of these Terms and Conditions, if you have, during the Three-Month Period, completed a Previous Transaction, but the Participating Merchant in respect of such Previous Transaction and that in respect of the Eligible Transaction are not from the same Merchant Group, Clause 6.1 will be considered as fulfilled, and provided that the conditions under Clauses 6.2 and 6.3 are satisfied, you will be considered an Eligible Participant and will be eligible to receive the Promotion Offer.
10. For the purpose of these Terms and Conditions, an “**Eligible Transaction**” refers to a single successful payment transaction of HK\$100 or above conducted at any time during the Promotion Period using the Eligible

Octopus Wallet or Eligible Octopus for the purchase at any physical retail outlet in Hong Kong for goods and/or services sold and/or provided by any Participating Merchant; or online purchase of goods and/or services sold and/or provided by any Participating Merchant. An Eligible Transaction does not include any transaction that is eventually being rejected, reversed, cancelled or refunded for whatever reason, or any transaction whose related transaction data is not received or obtained by OCL from the relevant Participating Merchant when OCL conducts data processing for fulfilment of the Promotion Offer under this Promotion.

11. Where the Eligible Octopus Wallet or the Eligible Octopus malfunctions, or is lost, stolen, suspended, terminated, cancelled, or becomes invalid for whatever reason(s) during the Promotion Period, any and all transaction(s) recorded on such malfunctioned, lost, stolen, suspended, terminated, cancelled or invalid Eligible Octopus Wallet or Eligible Octopus during the Promotion Period will not be considered as Eligible Transaction(s).
12. The timing of completing an Eligible Transaction and the value thereof received by OCL from the relevant Participating Merchant shall be final and conclusive for the purpose of this Promotion, including, but not limited to, for determining the eligibility for the Promotion Offer(s).
13. The Promotion Offer is limited and will be offered on a first-come-first-served basis, to the first 46,365 Eligible Transactions based on the time of completing the Eligible Transaction during the Promotion Period (the **"Limit"**). The Promotion Offer will not be offered once the Limit is reached. Subject to the Limit, each Eligible Participant is eligible to receive up to a maximum of one (1) Promotion Offer during each of the First Period (as defined in Clause 14) and the Second Period (as defined in Clause 14).

Crediting of Promotion Offer(s)

14. The Promotion Offer will be credited to the Eligible Octopus Wallet during the period as set out in the second column of the following table (the **"Credit Period"**) based on the time of receipt by OCL of the transaction data of the relevant Eligible Transaction:

Time of receipt by OCL of the transaction data of the relevant Eligible Transaction	Credit Period (both dates inclusive)
Period 1: 11 September 2026 to 10 October 2026 (the "First Period")	17 October 2026 to 16 November 2026
Period 2: 11 October 2026 to 11 November 2026 (the "Second Period")	18 November 2026 to 17 December 2026

15. Nothing in these Terms and Conditions shall oblige OCL to notify you of the availability of the Promotion Offer(s), the crediting of the Promotion Offer(s) to the Eligible Octopus Wallet or the forfeiture of any Promotion Offer(s). Nevertheless, OCL may issue push notification to you through the Octopus App after the relevant Promotion Offer is credited to the Eligible Octopus Wallet if you have opted-in to receive push notifications in the Octopus App before such crediting.
16. Each Octopus Wallet can only store value up to the applicable Stored Value Limit and is subject to, among other things, the applicable annual transaction limit as more particularly set out in the Schedule of Fees. If the applicable Stored Value Limit and/or the applicable annual transaction limit of the Eligible Octopus Wallet has/have been reached at the time when the relevant Promotion Offer is credited to the Eligible Octopus Wallet, no Promotion Offer will be credited to the Eligible Octopus Wallet, except only in the case where the applicable Stored Value Limit is reached, the relevant Promotion Offer will be credited to the Eligible Octopus Wallet after the stored value in the Eligible Octopus Wallet has been reduced by an amount not less than the value of the relevant Promotion Offer before the relevant Promotion Offer is credited to the Eligible Octopus Wallet again within the Credit Period, otherwise, the relevant Promotion Offer will be forfeited automatically without notice.
17. The Promotion Offer(s) cannot be altered, transferred, redeemed or exchanged for cash, other products or services or other electronic value under any circumstances whatsoever.

Forfeiture or return of Promotion Offer(s)

18. The Promotion Offer(s) will be forfeited automatically without notice upon occurrence of any of the following events:

- 18.1 in the event that the relevant Promotion Offer cannot be credited to the Eligible Octopus Wallet within the Credit Period in accordance with these Terms and Conditions;
 - 18.2 if the Eligible Octopus Wallet or the Eligible Octopus malfunctions or is lost, stolen, suspended, terminated, cancelled, or becomes invalid for whatever reason(s);
 - 18.3 in the event that the Eligible Octopus Wallet is not connected to any mobile device or the Octopus App has been uninstalled from the relevant mobile device at the time when OCL is crediting the relevant Promotion Offer to the Eligible Octopus Wallet.
19. In the case of any fraud or rejection, reversal or cancellation of any Eligible Transaction in respect of which any Promotion Offer has been credited to the Eligible Octopus Wallet, OCL shall have the sole and absolute right to debit from the Eligible Octopus Wallet an amount that is equivalent to the value of such Promotion Offer without prior notice and under no circumstance shall you have any claim against OCL whatsoever.

General

20. No claim can be made against OCL in relation to any aspect of this Promotion and/or any failure in the communication networks, mobile applications, mobile devices or any interruption, interception, suspension, delay, blackout, loss, unavailability, mutilation, incorrect data transmission or other failure. Without limiting the generality of the foregoing, OCL makes no guarantee on the availability of the Octopus App and will not be held responsible for any interruption of service that may interfere with the ability of any person to participate in this Promotion.
21. OCL reserves the right to disqualify any Eligible Participant who has committed or is suspected of fraud, or if OCL believes that an Eligible Participant's participation in this Promotion has been manipulated in any way by machines or computers. Any act that is found or suspected to be fraudulent or manipulative may result in an Eligible Participant being disqualified from participating in this Promotion and not being eligible for the Promotion Offer(s).
22. OCL has the sole and absolute discretion to modify these Terms and Conditions at any time, which shall be effective immediately upon posting on the website at www.octopus.com.hk.
23. OCL's decisions in relation to any and all aspects of this Promotion shall be final and conclusive.
24. OCL is not the supplier of the goods and/or services sold and/or provided by the Participating Merchants and shall not have any liability whatsoever in relation to the provision, supply, quality, merchantability, fitness for any purpose of such goods and/or services. Any enquiries or issues relating to any item of the goods and/or services sold and/or provided by the Participating Merchant(s) shall be referred to the relevant Participating Merchant(s).
25. Subject to Clause 24 above, any enquiries or disputes concerning this Promotion must be made to OCL on or before **31 January 2027** by post to Customer Service, Octopus Cards Limited at 46/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong, or by calling Octopus Customer Service Hotline (no.: 2266 2222).
26. Without limiting OCL's rights under the Privacy Policy Statement, your personal information, namely, the Octopus Wallet number of the Eligible Octopus Wallet provided by you during registration in accordance with Clause 6.2 above, and the corresponding transaction information retrieved by OCL from its system information for the purpose of this Promotion will be used by OCL for: (a) identifying and verifying your eligibility to participate in this Promotion and/or to receive the Promotion Offer(s), (b) notifying you of the Promotion Offer(s), (c) fulfilling the Promotion Offer(s), and (d) handling any enquiries or resolving any disputes. If you fail to provide the aforesaid information, OCL may not be able to process your enquiry or dispute.
27. Information collected, obtained, retrieved or received as aforesaid and which is solely for the purpose of this Promotion will be destroyed by **28 February 2027**.
28. These Terms and Conditions shall be governed by, and construed in accordance with, the laws of Hong Kong.
29. No person other than the Eligible Participants and OCL shall have any right under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce the provisions of these Terms and Conditions.
30. In case of any inconsistency between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.