

Huanggang Port Bus Promotion
Terms & Conditions

1. This promotion (this “**Promotion**”) is organised by Octopus Cards Limited (and its successors and assigns) (“**OCL**”) and is open to you, as a customer of OCL who is a holder of Octopus, and is subject to the terms and conditions as stated below (these “**Terms and Conditions**”).
2. By participating in this Promotion, you are deemed to have read and accepted, and agree to be bound by these Terms and Conditions.
3. OCL’s Privacy Policy Statement, Conditions of Issue of Octopus, Schedule of Fees and Guidelines relating to the use of Octopus, Terms of Use of Octopus App, and other terms and conditions of use, published by OCL at www.octopus.com.hk and/or in the Octopus App, as amended from time to time, shall apply to this Promotion.
4. “**Octopus**”, “**Personalised**” and “**Stored Value Limit**” referenced in these Terms and Conditions are defined in the Conditions of Issue of Octopus. “**Octopus App**” referenced in these Terms and Conditions means the mobile application developed and operated by OCL and commonly known or marketed as the “Octopus App”. “**JoyYou Card**” referenced in these Terms and Conditions means an On-Loan Personalised Octopus designed for Hong Kong residents aged 60 or above.

5. Promotion Details

5.1. This Promotion shall start at **00:00 on 12 October 2026** (Hong Kong time) and end at **23:59 on 11 November 2026** (Hong Kong time) (both dates inclusive) (the “**Promotion Period**”).

5.2. Subject to these Terms and Conditions, if:

- (a) you are aged between 12 and 64 and a holder of Octopus (excluding Personalised Octopus with “Persons with Disabilities Status” or JoyYou Card or specific Octopus issued to the employees, retirees and such employee’s eligible dependents of The Kowloon Motor Bus Company (1933) Limited (“**KMB**”), pursuant to the staff policy of KMB); and
- (b) you have, during the Promotion Period, successfully registered for this Promotion by providing the Octopus number of your Octopus (excluding Personalised Octopus with “Persons with Disabilities Status” or JoyYou Card or specific Octopus issued to the employees, retirees and such employee’s eligible dependents of KMB, pursuant to the staff policy of KMB) (the “**Eligible Octopus**”) on the website of this Promotion at www.octopus.com.hk/pg/KMBHG2026 or such other website as announced by OCL from time to time (the “**Registration**”); and
- (c) you have, during the Promotion Period and after the Registration, used your Eligible Octopus to take four (4) Eligible Rides (as defined in Clause 5.4 below) on the same Designated Route (as defined in Clause 5.4 below),

you will be eligible to receive HK\$10 Octopus top-up value if the said four (4) Eligible Rides are on Designated Route B10 or B11, or HK\$20 Octopus top-up value if the said four (4) Eligible Rides are on Designated Route NB73 (the “**Rebate Reward**”). Each Eligible Octopus is eligible to receive up to a maximum of two (2) Rebate Rewards during the Promotion Period (the “**Individual Limit**”). The four (4) Eligible Rides in respect of the first Rebate Reward and the four (4) Eligible Rides in respect of the second Rebate Reward can be on different Designated Routes.

5.3. The Rebate Reward is limited and will be offered on a first-come-first-served basis, based on the time of completing the 4th Eligible Ride on the same Designated Route during the Promotion Period. No Rebate Reward will be offered once such limit is reached, or the Individual Limit is reached.

5.4. For the purpose of these Terms and Conditions, an “**Eligible Ride**” refers to a single successful transaction completed at any time during the Promotion Period and after the Registration using the Eligible Octopus on any of the following bus routes (each, a “**Designated Route**”) operated by KMB: (a) Route B10; (b) Route B11; and (c) Route NB73. An “Eligible Ride” does not include any of the followings:

- (a) any transaction that is eventually being rejected, reversed, cancelled or refunded for whatever reason(s); or
- (b) any transaction whose related transaction data has not been received or obtained by OCL from KMB at the time when OCL conducts data processing for fulfilment of the Rebate Reward under this Promotion.

- 5.5. Where the Eligible Octopus malfunctions, or the Eligible Octopus is lost, stolen, suspended, terminated or cancelled, or becomes invalid for whatever reason(s) during the Promotion Period, any and all transaction(s) made through and/or recorded on such malfunctioned, lost, stolen, suspended, terminated, cancelled or invalid Eligible Octopus during the Promotion Period will not be considered as Eligible Ride(s).
- 5.6. The time of completing an Eligible Ride and the value thereof received by OCL from KMB shall be final and conclusive for the purpose of this Promotion, including, but not limited to, for determining the eligibility for the Rebate Reward(s) under Clause 5.2.
- 5.7. In case of any dispute as to whether a transaction constitutes an Eligible Ride, the decision of KMB shall be final and conclusive. In case of any dispute other than that relating to an Eligible Ride, including but not limited to whether the eligibility criteria set out in Clause 5.2 are fulfilled, the decision of OCL shall be final and conclusive.
6. By participating in this Promotion, you agree that:
- 6.1. the Octopus number of your Eligible Octopus and the date and time of the Registration shall be transferred from OCL to KMB and used by KMB for the purpose of this Promotion;
- 6.2. the Designated Route number, number and date and time of Eligible Ride(s) conducted by the Eligible Octopus shall be transferred from KMB to OCL and used by OCL for the purpose of this Promotion;
- 6.3. the Octopus number of your Eligible Octopus and the Designated Route number, number and date and time of the Eligible Ride(s) collected in connection with this Promotion will be used and retained by OCL and KMB for (a) identifying and verifying your eligibility to participate in this Promotion; and (b) handling any enquiries or resolving any disputes in relation to this Promotion.
7. Collection of the Rebate Reward(s)
- 7.1. The Rebate Reward(s) will be made available for collection during the period between 3 December 2026 and 2 January 2027 (both dates inclusive) (the “**Collection Period**”).
- 7.2. The Rebate Reward(s) will be made available for collection via Octopus App or Octopus Service Points. You must follow the steps set out on the official website of OCL at www.octopus.com.hk/collection_en to collect the Rebate Reward(s). For the locations of the Octopus Service Points, please refer to <https://www.octopus.com.hk/en/consumer/card-replacement/octopus-service-points/index.html>. At the time of collecting the Rebate Reward(s) at an Octopus Service Point, you should follow the instructions shown on the screen of the Octopus Service Point to enable the Rebate Reward(s) to be credited to your Eligible Octopus.
- 7.3. Nothing in these Terms and Conditions shall oblige OCL to notify you of the availability of the Rebate Reward(s) or the forfeiture of the Rebate Reward(s). Nevertheless, if you have registered your Eligible Octopus on the Octopus App and opted-in to receive push notifications in the Octopus App, you will be notified by push notification through the Octopus App of the availability of the Rebate Reward(s) during the Collection Period.
- 7.4. Each Octopus can only store up to the applicable Stored Value Limit as set out in the Schedule of Fees and Guidelines relating to the use of Octopus, currently being HK\$1,000 or HK\$3,000 (as applicable). If the applicable Stored Value Limit has been reached at the time of collecting the Rebate Reward(s), you must spend such amount of stored value in the Eligible Octopus that is of a value not less than that of the Rebate Reward(s) before you will be able to collect the Rebate Reward(s) again within the Collection Period.
- 7.5. The Rebate Reward(s) cannot be altered, transferred, redeemed or exchanged for cash, other products or services or other electronic value under any circumstances whatsoever.
8. Forfeiture or Return of Rebate Reward(s)
- 8.1. The Rebate Reward(s) will be forfeited automatically without notice upon occurrence of any of the following events:
- (a) in the event that the Rebate Reward(s) is/are not collected within the Collection Period; or
- (b) if the Eligible Octopus malfunctions, or the Eligible Octopus is lost, stolen, suspended, terminated or cancelled, or is no longer valid for whatever reason(s) at any time prior to or at the time of collection of the Rebate Reward(s).

9. In the case of any fraud or rejection, reversal or cancellation of any Eligible Ride in respect of which the Rebate Reward has been collected, OCL shall have the sole and absolute right to charge you an amount that is equivalent to the value of such Rebate Reward without prior notice, and under no circumstance shall you have any claim against OCL whatsoever.
10. General
- 10.1. No claim can be made against OCL in relation to any aspect of this Promotion or any failure in the communication networks, mobile applications, mobile devices or any interruption, interception, suspension, delay, blackout, loss, unavailability, mutilation, incorrect data transmission or other failure.
- 10.2. Any act that is found or suspected to be fraudulent may result in you being disqualified from participating in this Promotion and not being eligible for the Rebate Reward(s).
- 10.3. OCL has the sole and absolute discretion to modify these Terms and Conditions at any time, which shall be effective immediately upon posting on OCL's website at www.octopus.com.hk.
- 10.4. OCL's decisions in relation to any and all aspects of this Promotion shall be final and conclusive.
- 10.5. OCL is not the supplier of the goods and/or services sold and/or provided under any Eligible Ride(s) or any goods and/or services sold and/or provided by KMB and under no circumstance shall OCL have any liability whatsoever in relation to the provision, supply, quality, merchantability, fitness for any purpose of such goods and/or services. Any enquiries or issues relating to such goods and/or services shall be referred to KMB.
- 10.6. Subject to Clause 10.5 above, any enquiries or disputes concerning this Promotion must be made to OCL on or before 13 February 2027 by post to Customer Service, Octopus Cards Limited at 46/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong, or by calling Octopus Customer Service Hotline (no.: 2266 2222). You will be required to provide your name, contact information (namely, telephone number), the Octopus number of the Eligible Octopus and/or in the case of dispute, information relating to the transaction in dispute to OCL when making an enquiry or lodging a dispute in relation to this Promotion. If you fail to provide the aforesaid information, OCL may not be able to process your enquiry or dispute. The information may be transferred to KMB for checking and verification of enquiries relating to Eligible Rides.
- 10.7. Information collected, obtained, retrieved or received as aforesaid and which is solely for the purpose of this Promotion will be destroyed by 13 March 2027.
11. These Terms and Conditions shall be governed by, and construed in accordance with, the laws of Hong Kong.
12. No person other than the holders of the Eligible Octopus and OCL shall have any right under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
13. In case of any inconsistency or discrepancy between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.